Q&A Session

Age Assurance Under Pressure:

Regulations, Risks and Smarter Verification

Please note that the questions have not been edited: they appear exactly as they did in the chat.

Question 1

Do you have a data minimised version where the personal data (image of ID) is not stored in a central database?

Answer

We deliver our technology as an on-premises container or an installable on-premises package. This means we never access or handle your data. You remain in full control of everything. Our SDK also returns not only the extracted data but also the location of each data field within the document. This allows you to crop specific regions and store only the relevant parts as evidence. As a result, you can choose to store only the extracted data, supporting evidence, and calculated age. You can build your workflow in whichever way best suits your needs. If you're interested, contact us, and our team will be happy to help you design a workflow that fits your business requirements.

Regula supports flexible deployment options, including cloud, hybrid, Docker, SDK, API, mobile, web, desktop, and on-prem environments. If we talk about Regula IDV Platform, even here you have a deployment flexibility: you can select a 100% on-premises cloud and maintain full control over data and infrastructure.

Question 2

You've said about smart age assurance, can i customize the age estimation process and add, for example, custom age thresholds for my workflow?

Answer

Requirements may vary by country, industry, product, and risk level, so businesses need configurable age verification workflows that can support different age thresholds and assurance levels. Regula offers you a compliance-ready configuration, where you can not only set a custom age thresholds, but also set necessary checks by use case, risk level and regulatory requirements.

Question 3

You've mentioned several times today about Verifiable Credentials and digital wallet. Can you tell more a little bit about them?

Answer

Regula supports this feature. It is a highly relevant topic today: the EU is developing the EUDI Wallet, which EU Member States will be required to provide to citizens and businesses.

With the wallet, users can verify their identity once and then selectively share only the necessary information - such as their date of birth, name, university degree, or a service certification - via a consent prompt.
This reflects the principle of data minimisation: users no longer need to share full ID documents or biometric.

Using Verifiable Credentials, users can verify their identity once and then efficiently share only the relevant details with whoever needs them.

Thank you!

Regula

Decades of Forensics for Seamless Identity Verification.

Bringing together 30 years of experience in forensics, border control and business, to create industry standards to trust and follow.